

UTILITIES

Most utility and gas companies will also work one on one with their customers to establish a payment plan that works for both the energy company and the customer, so always be sure to call and ask for help.

Heat Aid Fund

402-898-5966

There are two primary financial assistance programs offered by this Nebraska utility company. The two options are the Heat Aid Fund, which provides funds for assistance, and this particular program runs during the winter and the spring. To be qualified for help applicants need to be in a crisis, 60 years of age or older, low income, or disabled and they must have also received a shut off notice. In addition, potential applicants must first have applied for both federal and state of Nebraska government assistance programs. The Salvation Army runs the Heat Aid Fund.

Heatshare

800-336-4547

This is a resource that may be able to give financial assistance, cash grants, counseling, and referrals to other utility and energy funding sources when a household shows they are unable to make their monthly utility, heating, or energy bill payment.

Black Hills Energy

There are several other resources available for income qualified customers, including senior citizens and the disabled. One of the main ones is Black Hills Cares, which is also run in partnership with non-profits in Nebraska. Or all customers can apply for budget billing plans. Additional assistance may be provided too. [Read more on Black Hills Energy assistance programs.](#)

Government assistance programs

The state of Nebraska works with the federal government to provide grants for paying utility and energy bills as part of LIHEAP. Another option for many low-income families is free energy conservation as part of weatherization. Both of these programs are for low income seniors, families with young children and other residents. Click here for details on [Nebraska LIHEAP and weatherization.](#)

Income Home Energy Assistance Program

800-383-4278

<http://dhhs.ne.gov/Pages/ACCESSNebraska.aspx>

Provide financial assistance to offset the price of heating and cooling.

Must apply through a phone call with the number above, or online through the website given.

Nebraska Assistance Energy Network <http://nebraskaenergyassistance.com/assistance/>

Provides resources for utilities throughout Nebraska.

Nebraska Public Power District

402-444-6666

The Pennies for Power program was created and is funded by donations from customers, local businesses, and charities. The program can help customers who are faced with an unexpected financial hardship, and if they are unable to pay their monthly utility, heating, or electric bills. The local non-profit, the United Way provides information/referrals to the program, and people can get help from it up to once per year.

Madison County General Assistance/ Midtown Health Center

402-371-8000

302 W Phillip Ave, Norfolk NE 68701

An application must be filled out to be considered for assistance. For adults with no children in the home and who have extremely low income. Assist with rent, utilities, prescriptions and funeral expenses.

Northeast Nebraska Community Action Partnership (NENCAP)

www.NENCAP.org

1405 Riverside Blvd, Norfolk NE 68701

402-371-0377/800-445-2505

603 Earl St, Pender NE 68047

402-385-6300/ 800-445-2505

808 Chase AVE/POB 652, Creighton NE 68729

402-358-5297/ 800-445-2505

Promotes client self-sufficiency through a variety of programs: Food pantries, rent, utilities and other emergency assistance, homeless prevention assistance, tax counseling, car seat checks, immunization clinic, WIC, Healthy Families, Head Start, and case management.

SERVICE AREA: Antelope, Burt, Cedar, Cuming, Dakota, Dixon, Dodge, Knox, Madison, Pierce, Stanton, Thursday, Wayne & Washington County.

Central Nebraska Community Action Partnership

www.centralnebraskacap.com

Promotes client self-sufficiency through a variety of programs: Food pantries, rent, utilities and other emergency assistance, homeless prevention assistance, tax counseling, car seat checks, immunization clinic, WIC, Healthy Families, Head Start, and case management.

Loup City: 626 N St, Loup City NE 68853

308-745-0780

Ainsworth: 119 N Main, Ainsworth NE 69210

402-387-1035

Broken Bow: 924 E SE St, Broken Bow NE 68822

308-872-6013

Central City: 715 16th St, Central City 68826

308-946-3794

Columbus: 3286 53rd Ave, Columbus NE 68601

402-564-1124

Grand Island: 2525 W Lincoln Hwy, Grand Island NE 68803

308-385-5500

O'Neill: 202 S 10th, O'Neill NE 68763

402-336-4298

Good Neighbors

402-644-8155

132 S 4th St, Norfolk NE 68701

Hours: 1:00 p.m. - 3:00 p.m. Mon-Thurs. Food pantry, rent, financial assistance & utilities.

Salvation Army

402-379-4663

610 W Norfolk AVE, Norfolk NE 68701

Rent, utility, medical and diaper services. Monday through Thursday 9:00 a.m. – 4:00 p.m., and Friday 9:00 a.m. -12:00 p.m.

2470 ½ 32nd AVE, Columbus NE 68601

402-564-2184

Rent, utility, medical and diaper services. Monday through Thursday 9:00 a.m. – 4:00 p.m., and Friday 9:00 a.m. -12:00 p.m.

West Point: 333 S Nipon

402-372-3414

Schuyler: 1020 A St

402-352-2415

O'Neill Holt Co. NE Service Extension, 49144 W Benton St

402-336-2270

Holt County, 202 S 10th St

402-336-2270

Wayne: 306 Pearl

402-375-2626

Laurel: 306 Alma

402-256-3314

Include Disaster services, emergency financial assistance, emergency shelter, food & nutrition, and seasonal services. Contact local site for more information.

Columbus Emergency Relief

402-564-4184

3020 16th ST, Columbus NE 68601

Provide emergency help with utilities, housing & medical. Cannot assist with deposits. Wednesday 12:00 p.m.– 4:00 p.m. and Thursday-Friday 10:00 a.m.– 2:00 p.m. Assists with things like gas vouchers, rental, utility bills.

Platte County General Assistance

402-563-4915

2610 14th ST (Courthouse), Columbus NE 68601

General assistance provide the necessities of life to persons who meet the eligibility guidelines (Income & employment). Necessities of life include shelter and heat. Does not cover deposits, phone, sundries or food. Emergency medical assistance can also be provided when eligibility guidelines are met.

TELEPHONE

Nebraska Telephone Assistance Program (NTAP)

1200 N ST suite 300, Lincoln NE 68508

402-471-3101/ 800-526-0017

www.psc.nebraska.gov

NTAP assists qualifying low-income individuals with keeping telephone services affordable by lowering monthly service rates. Individuals can qualify for NTAP by participating in Medicaid, Supplemental Nutrition Assistance 30 Program (SNAP), Children’s Health Insurance Program (CHIP), Supplemental Security Income SSI), Veterans Pension Benefit/Survivors Pension Benefit, Federal Public Housing, or if household income is at or below 135 percent of the poverty level. SERVICE AREA: Nebraska

Legal Services

Legal Aid of Nebraska

877-250-2016

Legalaidofnebraska.org

[Nebraska Appleseed Center for Law](http://NebraskaAppleseedCenterforLaw)

402.438.8853

<https://neappleseed.org/about>

Works with Legal Aid of Nebraska, Bar Association Volunteer Lawyers Project.